



A Case Study on a Healthcare Provider

Abound™ Managed Services enabled energy savings, reduced maintenance costs & strengthened internal temperature compliance.

The Sites

A healthcare provider with over 2,500 clinics in the USA. The initial scope included 100 clinics across 6 states, with average facility size of ~8,200 sq. ft.

The Challenges



Limited visibility into system-wide HVAC performance.



Reducing energy and maintenance costs without disrupting patient care.



Adhering to strict internal temperature compliance policies.



Advancing sustainability goals.

The Solution

Abound Managed Services, that offers the Abound Insights AI platform and Carrier Customer Command Centers, was implemented to help optimize operations across the 100 clinics.

The services enabled:

- Integration with existing HVAC and building controls systems, with no replacement of equipment required.
- Real-time monitoring and centralized visibility across all connected clinics.
- AI-driven predictive maintenance and energy optimization: adjusting schedules and setpoints, detecting deviations in performance.
- Centralized issue triaging and remote resolutions by the command centers.

Write to us at abound@carrier.com to learn how we can help your company run smarter buildings.

Disclaimer: This is an illustrative example under specific conditions. Results may vary and are not guaranteed.

About Carrier Abound

Carrier Abound delivers AI powered predictive intelligence and expert services to help businesses run smarter, more efficient, comfortable, and sustainable buildings. The Abound platform solutions and Carrier Customer Command Centers have enabled us to save customers over 7 billion kWh and optimize over 63,000 buildings across the globe. Carrier Abound is part of Carrier Global Corporation, a global leader in intelligent climate and energy solutions.

For more information, please visit abound.carrier.com and join the conversation on [LinkedIn](https://www.linkedin.com/company/carrier-abound).

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The Impact

In 5 months, the services delivered:

6.7%



6.7% average monthly energy savings in the last 4 months, exceeding the monthly target of 3.5%.

72%



96%+ internal temperature policy compliance and 35% fewer temperature-related complaints YoY.



78% of HVAC and lighting issues were resolved remotely, reducing on-site interventions.



45 truck rolls were avoided.

The results support the healthcare provider's ESG goals and sustainability commitments, and the services are being scaled across clinics in the USA.