



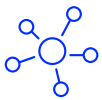
Take control of your commercial building performance

A connected solution for more proactive building operations

Managing commercial offices, technology parks, multi-tenant retail, or mixed-use buildings is still largely reactive. Facility teams rely on alarms, complaints, and siloed systems to identify issues—often after performance has already degraded. This leads to unplanned downtime, higher maintenance costs, and increased energy use.

Carrier Abound enables a shift to insight-led operations with predictive analytics and connected services for more intelligent building performance. By leveraging insights from the Abound AI platform, comprehensive portfolio visibility, and contextual recommendations, teams can proactively identify issues and take the right actions to improve efficiency, comfort, and sustainability. When additional support is needed, experts from the Carrier Customer Command Centers can help validate recommendations and coordinate remote or on-site execution.

Carrier Abound: From insights to impact



Connect and unify data

See a centralized, portfolio-wide view of building systems across 30+ categories of equipment, including HVAC, refrigeration, lighting, and more.



Act with clarity and confidence*

Clear, natural-language recommendations to help teams on what to do next and the expected outcome, enabling faster decision-making.



Identify issues and prioritize what matters*

The AI platform is designed to analyze equipment behavior to detect anomalies, identify early degradation, and prioritize actions based on impact—so teams know where to focus.



Scale with expert support

Choose to leverage the expertise of a global network of Carrier Customer Command Center teams to support prioritization, validate actions, and coordinate remote and field execution.

Flexible support that scales with your needs

Carrier Abound solutions give you the flexibility to work directly within the platform, access expert guidance, or engage fully managed support.

Abound Predictive Insights

Access AI-driven insights, dashboards, and recommendations to support proactive decision-making.*

Abound Advisory Services

Get expert guidance to interpret insights, prioritize actions, and align with business goals.

Abound Managed Services

Support your team with our experts to help execute actions, manage workflows, and enable outcomes at scale.

*AI-generated responses may include inaccuracies. Users should verify important information independently.

Transform reactive operations into proactive results

By shifting from reactive maintenance to proactive and predictive operations, organizations can improve performance across their building portfolio.

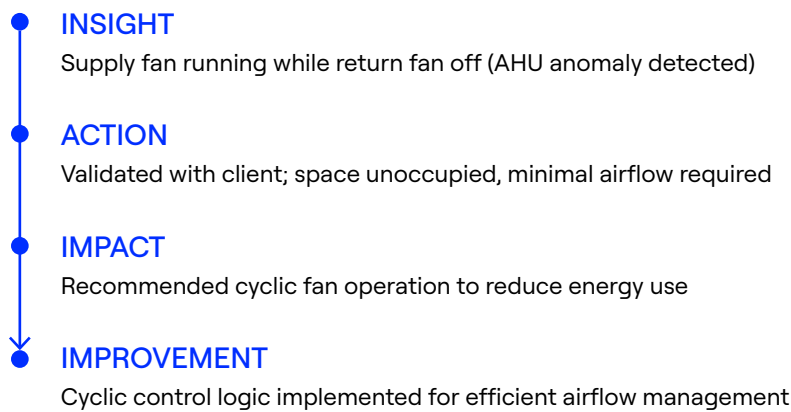
Carrier Abound's solutions help building operators to¹:

- Optimize resource use and operating costs
- Increase visibility into equipment performance
- Improve occupant comfort
- Reduce truck rolls and make them smarter
- Detect and address performance drift before it impacts efficiency and comfort

Building performance, in your control

AI enabled insights and expert action at scale

When building conditions change, operations should adjust accordingly. The example below shows how Abound Predictive Insights and Carrier Customer Command Centers enable moving to a refined operating strategy.



Driving measurable impact across global portfolios

7B+ kWh
savings delivered

63,000+
buildings optimized through our programs

640+M sq. ft.
serviced across portfolios

150,000+
connected assets across the platform

306,000+
customer requests handled by the command centers in a year*

70%+
average percentage of HVAC and lighting issues resolved remotely in a year*

12,000+
average number of issues proactively addressed each month before escalation in a year*

*all figures are for CY25

Run more efficient, comfortable, and sustainable commercial buildings with Carrier

Contact Us →

E-mail us at abound@carrier.com for more on how we can help you and your teams manage building operations more efficiently.

About Carrier Abound

Carrier Abound delivers AI powered predictive intelligence and expert services to help businesses run smarter, more efficient, comfortable, and sustainable buildings. The Abound platform solutions and Carrier Customer Command Centers have enabled us to save customers over 7 billion kWh and optimize over 63,000 buildings across the globe. Carrier Abound is part of Carrier Global Corporation, a global leader in intelligent climate and energy solutions.

For more information, please visit abound.carrier.com and join the conversation on [LinkedIn](#).

¹Results and performance may vary based on application, system design, operating conditions, and maintenance practices. This material is for informational purposes only and does not constitute a performance guarantee.

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